UNEOM

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Hospitality Uniform Policy

1. PURPOSE

This policy ensures all hospitality staff present a professional, cohesive brand image that enhances guest experience and maintains our luxury service standards. Uniforms are a vital part of our brand identity and guest perception.

2. FRONT-OF-HOUSE STANDARDS

- Uniforms must be immaculate cleaned, pressed, and lint-free
- All buttons, badges, and accessories must be properly aligned
- Shoes must be polished daily
- Name tags must be worn on the right side
- Seasonal variations must be approved by management

3. GROOMING STANDARDS

Male Staff:

- Clean-shaven or well-groomed facial hair
- · Hair neat and above collar
- Minimal cologne

Female Staff:

- · Professional hairstyle, secured if long
- Natural-looking makeup
- Minimal perfume
- · Conservative nail polish colors

4. POSITION-SPECIFIC REQUIREMENTS

- Front Desk: Business formal with company blazer
- Concierge: Traditional formal uniform with gold accents
- Housekeeping: Practical uniform with apron
- Restaurant Service: Black and white formal service attire
- Valet: Outdoor uniform with weather protection

5. FOOD SAFETY CONSIDERATIONS

Food service staff must:

- Wear hair nets or chef hats in kitchen areas
- Remove all jewelry except wedding bands
- Maintain short, clean fingernails
- Change aprons when moving between areas
- Wear non-slip shoes in kitchen areas

6. CULTURAL CONSIDERATIONS

UNEOM respects cultural and religious requirements:

- Hijab in company colors is permitted
- Modest uniform options available
- Religious jewelry may be worn if discrete
- Accommodation requests handled confidentially